

Policy 9.5.1: Solid Waste Collection

I Policy Index



<p>Date Signed: 9/22/2021 Effective Date: 9/21/2021 Last Revision Date: 9/20/2021 Department of Responsibility: Public Works Solid Waste Utility Services</p>
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II Policy

Residential and commercial customer solid waste service is governed by this policy.

IV Procedures

Residential Service.

1. The city shall be solely responsible for the collection and disposal of all residential garbage. All residential users within the city shall pay the rates set by resolution and shall comply with the following rules and regulations pertaining to the collection of garbage.
2. The following container sizes are available for residential solid waste service. Residents may select multiple containers or a combination thereof. Additional containers require a minimum of one month's use. There is a limit of 3 containers per household.
 - a. 65-gallon container collected once per week.
 - b. 95-gallon container collected once per week.
3. Rates are set by resolution. Only new accounts and those stopping services are subject to prorated charges on the corresponding monthly statement.
4. Only city issued automated collection containers shall be allowed for use as garbage containers and therefor will only be emptied by solid waste department.
5. Only upon request of the customer will extra landfill items on the ground next to the garbage containers be removed. The fee for this service is equivalent to the customer's monthly collection charges or more depending on the amount of items.

6. Residential customers who request a collection outside of their regular collection day will be charged an extra collection fee equivalent to the customer's monthly collection charges.
7. Loose garbage in the containers is not allowed and violators may be charged double the standard monthly rate per occurrence. If the container is stored outside, it shall be kept so as to protect the container and its contents from animals. Garbage placed in the containers shall be bagged and tied to prevent blowing during collection.
8. Residential users shall place the automated collection containers in a location suitable and readily accessible for collection by the automated collection truck on the scheduled collection day by 7:00 AM. Containers that are not safely accessible will not be picked up. Containers shall be removed from the curb within twenty-four (24) hours after emptied. Containers shall not be stored at a location closer to the curb than the front of the residence.
9. If the city has entered into a contract with a private recycling company for residential curbside recycling services, customers may elect to request curbside recycling pickup from that private company for a monthly fee. Customers must follow all established rules relating to pick-up dates and times, pick-up locations, containers, and other specifications. No person or entity may use city property or rights of way to deposit or pick-up recycling other than the sole private recycling company under contract with the city.
10. Residents of the city are responsible for picking up garbage from tipped containers and for any refuse that may fall off the container during pickup due to stacking.
11. If an automated collection container issued by the city becomes unusable because of damages resulting from the automated collection truck, the city will replace the container at no cost to the customer. However, if an automated collection container becomes unusable due to damages resulting from causes other than the automated collection truck, the account holder shall be responsible to purchase a new container from the city.
12. Special collection service. Residential customers may schedule special collection service by contacting the Utility Services office. Collection fees are set by resolution. The following items are accepted:
 - a. Furniture
 - b. Mattresses
 - c. Box springs
 - d. Appliances

Tires will not be collected during regular collection or special collection service.

13. The City will not collect trees, branches, or yard waste curbside.
 - a. Christmas tree disposal: The City will provide Christmas tree disposal sites to residential customers with specific dates and sites determined by the Public Works Department. Christmas trees may also be taken to Restricted Use Site during hours of operation free of charge.
 - b. Branches are accepted at the Restricted Use Site during hours of operation for a fee.
 - c. Yard Waste is accepted at the Restricted Use Site during hours of operation free of charge.
14. All automated collection containers have an identification number. Residents are responsible for maintaining and tracking their containers. A replacement fee of 100% of the container cost will be applied to the account if container is lost or damaged.

Commercial service.

1. Commercial operations within the city may elect to be served by the city garbage service or by a private hauler. A home occupation shall be considered to be a residential user but will be allowed to select commercial containers and shall pay the commercial rates. The city shall be solely responsible for collection of garbage from a home occupation. Commercial operations shall be subject to the following rules and regulations:
 - a. Replacement provisions for automated collection containers shall be the same as for residential users.
 - b. Businesses may combine and request a large container to be provided by the city to be charged accordingly.
 - c. All large containers must be situated on a hard surface, located outside of public rights-of-way and be readily accessible to the collection equipment.
 - d. A minimum of one month's use is required.
2. Private collection of business operations. Nothing in this policy shall be construed to prohibit commercial operations from hiring or employing nonmunicipal garbage collection and removal.
3. City issued containers shall be constructed of polyethylene with a molded hinged lid, which shall be kept closed. All containers will have an identification number issued by the city.
4. All private hauler containers provided to commercial units shall be constructed of either metal or polyethylene and must have a suitable watertight lid, which shall be kept closed.
5. Commercial containers located within gated enclosures must be clear of any obstruction and have the ability to be opened by city solid waste staff. Containers must be accessible and able to be picked up by the garbage truck with adequate clearance around the enclosure and business and parking operations.

6. Sturgis Motorcycle Rally/Special Events
 - a) Prearrangements must be made with the Utility Services office for additional container delivery and removal and changes to pick up schedule.
 - b) Customer will be billed additional pickup charges set by resolution.

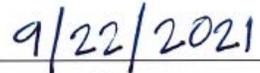
Items not allowed.

1. The following items are not allowed in city issued garbage containers:
 - a. Tires, appliances containing freon, unsolidified paint, yard waste, such as grass clippings and leaves.
 - b. Highly flammable, explosive materials, and toxic materials will not be placed in containers for regular collection or disposal but shall be disposed of as directed by the city supervisor of sanitation at the expense of the owner or possessor thereof.
 - c. Heavy accumulations such as earth or dirt, brick, broken concrete, lumber ashes, plaster, sand or gravel, large dead trees, automobile frames or parts, batteries, appliances, furniture, and other bulky, heavy materials, shall be disposed of at the expense of the owner or person controlling the same.

Wastes from lumber yards, building material suppliers, building contractors, offal from meat and other packing plants, waste oil, batteries, and used tires shall be disposed at the expense of the party responsible for the same.

IX Responsibility

It is the responsibility of staff to adhere to this policy. It is the responsibility of the Public Works Director or designee to review this policy annually. Any substantive changes must be approved by the City Council.

 _____ Ashley McDonald, Interim City Administrator	 _____ Date
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